

Domestic Violence Calls

9-1-1 Dispatcher...
your voice may be the first one
they hear when they reach out for help...

**R
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- Recognize the lethality of domestic violence calls
- Evaluate the situation
- Send officers to the scene
- Probe caller for helpful information
(i.e., location, crime, suspect, victim, witnesses, weapons, injuries, continued risk, description of perpetrator and any vehicle which perpetrator might use, suspect circumstances)
- Offer reassurance to caller that help is on the way
- Notify responding officers of pertinent information
- Send back-up officers where appropriate or mandated by policy
- Enhance future safety by documenting domestic violence calls in a database or index file

...your response can help ensure it's not the last.

For more information on how you can help, call your local domestic violence program.

**DOMESTIC
VIOLENCE
IT'S YOUR
BUSINESS**

Domestic Violence Call Center - Support Domestic Violence - www.pdccc.org

9-1-1 Dispatcher... 11" x 17" (full-color)
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You've Got Their
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Your Response Can Mean the Difference Between Life and Death.

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