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MANUAL

Accountability: Program Standards for Batterers Intervention Services

Author

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Published by

Pennsylvania Coalition Against Domestic Violence

The *Accountability* manual addresses issues such as ethics and principles of practice for batterer intervention service providers; protocols for coordination between courts, intervention programs and domestic violence programs; and guidelines for staff selection, training and accountability. The manual specifically examines standards for intervention services delivery, including intake procedures, contracts with batterers, confidentiality, contacts with the battered woman, the duty to protect, counseling approaches, accountability to domestic violence programs, discharge processes, and community education.

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